



*Which road will you choose?*

**OPEN ROADS**

- **ACCEPTING**
- **NEGOTIATING**
- **LISTENING**
- **ENCOURAGING**
- **RESPECTING**
- **SUPPORTING**
- **TRUSTING**

**DEAD END ROADS**

- BLAMING**
- CRITICISING**
- PUNISHING**
- BRIBING**
- COMPLAINING**
- NAGGING**
- THREATENING**